



Smart Trade Technologies, Software Company provides Multi Asset End-to-End Trading Solutions to financial institutions. Its clients are mainly investment banks, stock exchanges and other legal entities of financial transaction, brokers and hedge funds.

Join us to integrate an international company with over 150 professionals located in Tokyo, New York, London, Singapore, Aix-en-Provence and Tunis. You will contribute to the ambitious development of the company.

**We are looking for a **Support Technician** to join its highly skilled team in New York.**

**Position summary:**

The technician will be responsible for maintaining the correct behavior of a trading platform and troubleshooting in order to avoid disruptions of service in a 24x6 context. This is an entry level position and aimed at individuals who have strong social skills in order to address challenging end-users.

Responsibilities include:

- on boarding new users in the platform
- monitoring the systems
- quickly troubleshooting any issues (network, systems, trading) to minimize impact on our clients
- and/or working with the IT team in order to solve more complex issues

The candidate must be ready to work in a highly technical and fast paced environment.

**Position Requirements:**

- Notions in networking infrastructures (firewalls, switches...)
- Knowledge of the java language (including Spring and Hibernate frameworks) is a plus
- And/or experience with the FIX protocol
- Communication skills and positive mind in order to efficiently communicate with clients
- Independent, proactive and able to work with minimal supervision
- Experience in electronic trading related projects is welcomed

According to the candidate's skills (networks/software) and ability to learn, a later evolution to a position of Systems Administrator or Software Developer can be discussed.

**Benefits:**

Fixed, Competitive + Health Benefits + 401K  
Job based in New York

[www.smart-trade.net](http://www.smart-trade.net)

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